

Enterprise Database Security & Monitoring: *Guardium Overview*



Phone: 781.487.9400

Email: info@guardium.com

Guardium: Market-Proven Leadership

Vision

Enterprise platform for securing critical data across your database & application infrastructure.

Customer Proven

Most widely-used solution for database activity monitoring, security & auditing.

Safeguarding 100.000+ databases in the most demanding datacenter environments worldwide

Technology

100% visibility & intelligence -- with no impact on performance or IT infrastructure.

11 patents pending in database security, monitoring, logging, access control, analytics and storage

Heterogeneous Support

DBMS

- Oracle

Microsoft

- IBM DB2

- IBM Informix

- Sybase ASE, IQ - Custom & other

- Others

Applications

- Oracle EBS

- PeopleSoft, JDE

- Siebel

- SAP

packaged apps

OS

- Solaris

- HP-UX

- AIX

- z/OS

- Linux

- Windows

DB Protocols

- TCP

- IPC

- SHM

- Named Pipes

- Oracle BEQ

- TLI

Authentication

- I DAP

- Kerberos

- RSA SecurID

Technology partners

- BMC

- IBM

- EMC

- NEON (mainframe)

- NetApp (encryption)

Independent Validation



"Dominance in this space" #1 Scores for Current Offering. Corporate & Product Strategy



"5-Star Ratings: Easy installation, sophisticated reporting, strong policy-based security."



"Enterprise-class data security product that should be on every organization's radar."



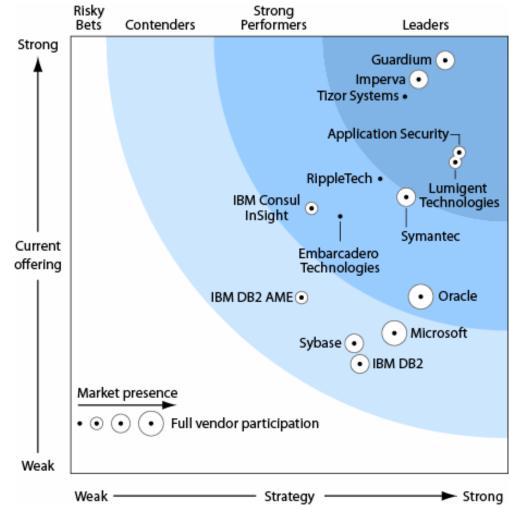
Strategic Investor





Highest Overall Score for Current Offering, Corporate & Product Strategy

- "Dominance in this space."
- "A Leader across the board."
- #1 score for Architecture
- "Leadership in supporting large heterogeneous environments,... high performance and scalability, simplifying administration ...and real-time database protection."
- "Strong road map ahead with more innovation and features."



The Forrester Wave is copyrighted by Forrester Research, Inc. Forrester and Forrester Wave are trademarks of Forrester Research, Inc. The Forrester Wave is a graphical representation of Forrester's call on a market and is plotted using a detailed spreadsheet with exposed scores, weightings, and comments. Forrester does not endorse any vendor, product, or service depicted in the Forrester Wave. Information is based on best available resources. Opinions reflect judgment at the time and are subject to change.

Source: "The Forrester Wave™: Enterprise Database Auditing and Real-Time Protection, Q4 2007" (October 2007)



Top Data Protection Challenges

Where is my sensitive data located & who is using it?



How can I enforce access & change control policies for critical databases?



How do I simplify & automate compliance?



Top Regulations Impacting DB Security



Audit Requirements	CobiT (SOX)	PCI DSS	National Data Privacy Laws	CMS ARS	GLBA & HIPAA	ISO 17799 (Basel II)	NERC	NIST 800-53 (FISMA)
Access to Sensitive Data (Successful/Failed SELECTs)		√	✓	√	✓	√		✓
2. Schema Changes (DDL) (Create/Drop/Alter Tables, etc.)	√	✓	✓		√	√	✓	✓
3. Data Changes (DML) (Insert, Update, Delete)	✓			✓		✓		
4. Security Exceptions (Failed logins, SQL errors, etc.)	✓	✓	✓	√	✓	√	✓	✓
5. Accounts, Roles & Permissions (DCL) (GRANT, REVOKE)	✓	√	✓	√	√	√	✓	√

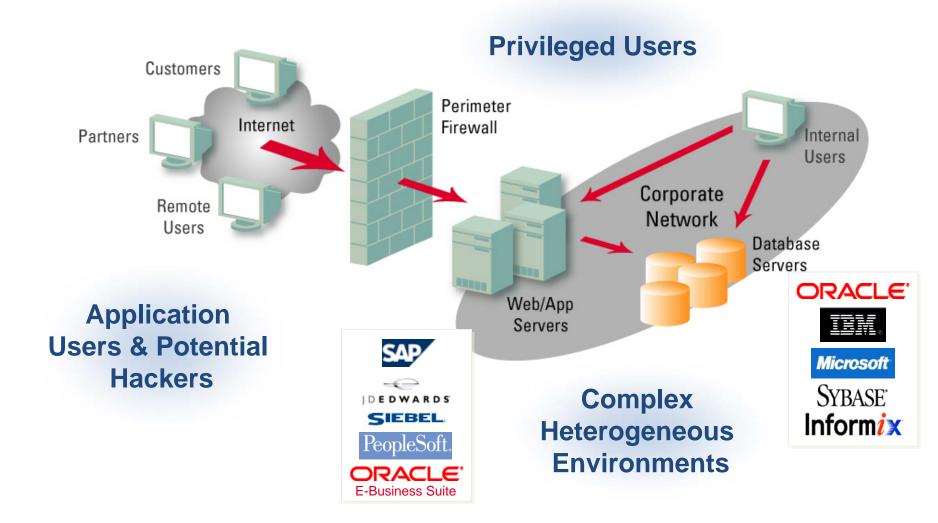
DDL = Data Definition Language (aka schema changes)

DML = Data Manipulation Language (data value changes)

DCL = Data Control Language



The Data Security Challenge: Limited Controls => Undue Risk





Address Security, Risk Management & Compliance

Monitor Privileged User Activity

- Changes to DBs (schemas, data, configurations)
- Access to sensitive data
- Permissions & elevation of privileges

Secure Web & Application Server Requests

- Pooled connections (Oracle Financials, SAP, etc.)
- End-user fraud
- Potential hackers (e.g., SQL Injection)

Simplify Complex Environments

- Silos of database logs
- Multiple OS & DBMS platforms (distributed & MF)
- Diverse connection mechanisms (local & network)
- Separate compliance initiatives & retention needs



Guardium Solution: Addressing Key Stakeholders



- ✓ Real-time policies
- ✓ Secure audit trail
- ✓ Data mining & forensics



- √ Separation of duties
- ✓ Best practices reports
- ✓ Automated controls

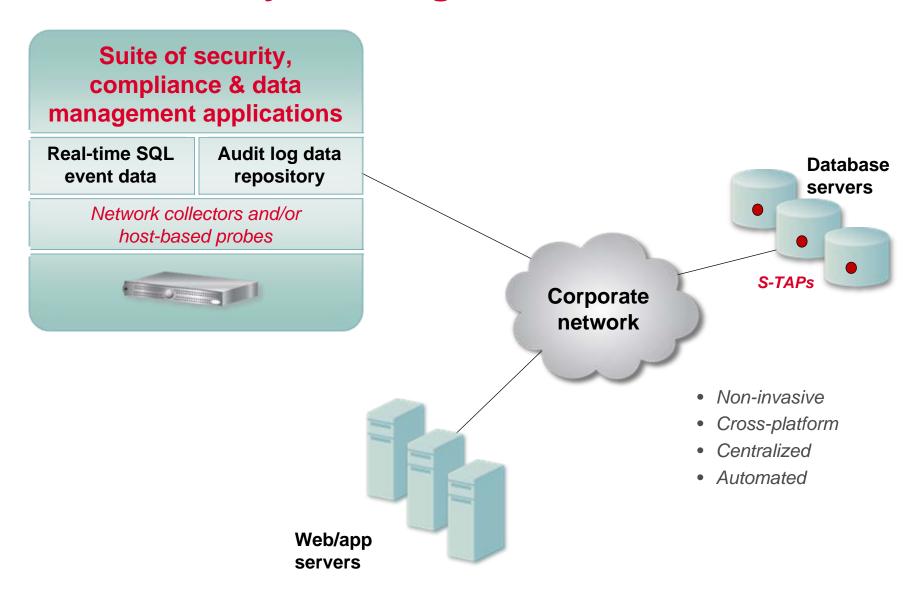


- ✓ Minimal impact
- √ Change management
- ✓ Performance optimization

Guardium: 100% Visibility & Unified View

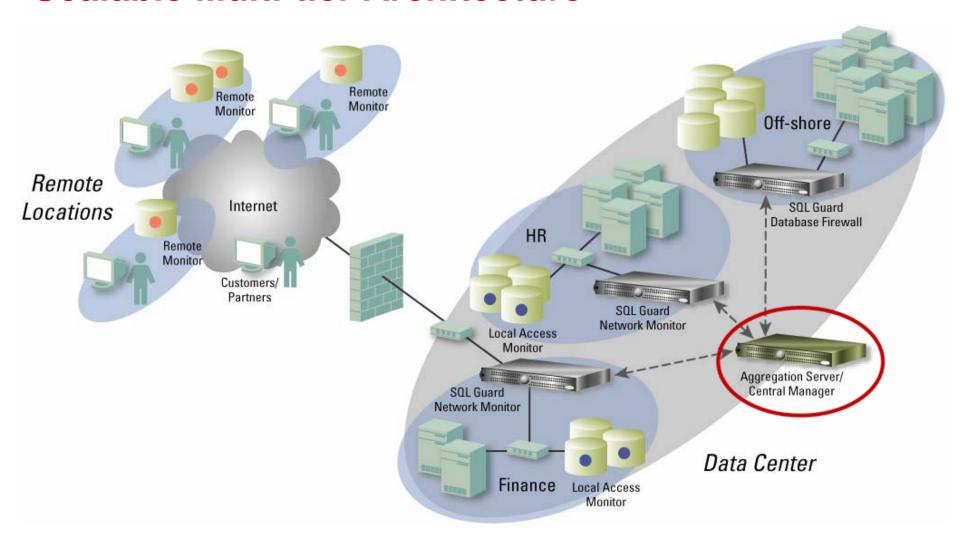


100% Visibility & Intelligence



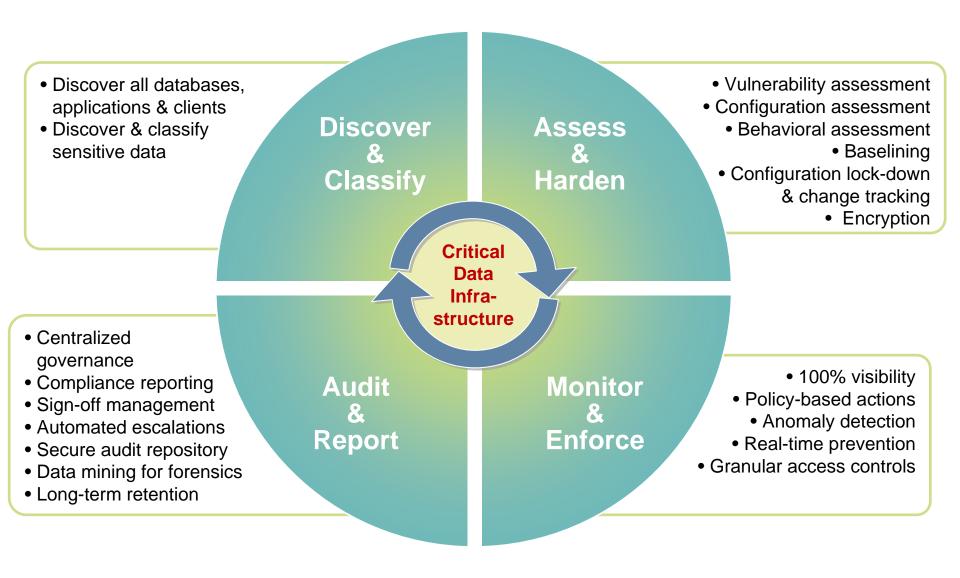


Scalable Multi-tier Architecture



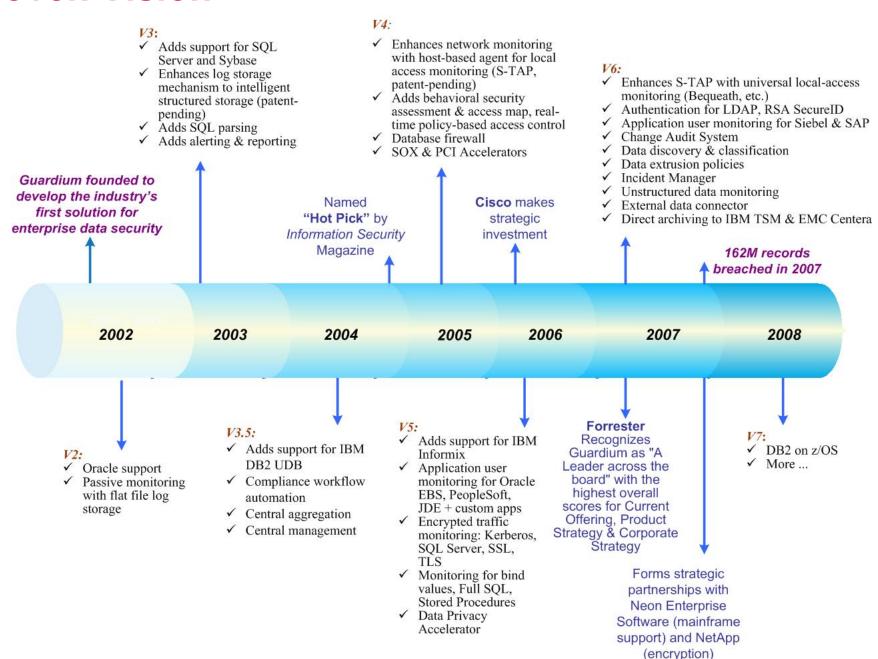


Database Security, Risk Management & Governance Lifecycle





Proven Vision



Case Study: Global Manufacturer with 239% ROI

- Who: F500 consumer food manufacturer (\$15B revenue)
- Need: Secure SAP & Siebel data for SOX
 - Enforce change controls & implement consistent auditing
- Environment: SAP, Siebel, Manugistics, IT2 + 21 other KFS;
 Oracle & IBM DB2 on AIX, SQL Server on Windows



- Results: 239% ROI & 5.9 months payback (see Forrester Consulting case study)
 - Proactive security: Real-time alert when changes made to critical tables
 - Simplified compliance: Passed 4 SOX-related audits (internal & external)
 - "The ability to associate changes with a ticket number makes our job a lot easier. The other products didn't have that capability to automatically put in an associated ticket number with the activity that was going on within the database, which is something the auditors ask about." Lead Security Analyst
 - Strategic focus on data security: "There's a new and sharper focus on database security within the IT organization. Security is more top-of-mind among IT operations people and other staff such as developers. We now have a clearer focus on security and compliance, promoted in large part by the presence and operation of the Guardium product."



Financial Services Firm with 1M+ Sessions/Day

- SANA
- Who: Global NYSE-traded company with 75M customers
- Need: Improve database security for SOX compliance & data governance
 - Phase 1: Monitor all privileged user activities, especially DB changes.
 - Phase 2: Focus on data privacy.
- Environment: 4 data centers managed by IBM Global Services
 - 122 database instances on 100+ servers
 - Oracle, IBM DB2, Sybase, SQL Server on AIX, HP-UX, Solaris, Windows
 - PeopleSoft plus 75 in-house applications
- Alternatives considered: Native auditing
 - Not practical because of performance overhead; DB servers at 99% capacity
- Results: Now auditing 1M+ sessions per day (GRANTS, DDLs, etc.)
 - Caught DBAs accessing databases with Excel & shared credentials
 - Producing daily automated reports for SOX; sign-off by DB & InfoSec teams
 - Automated change control reconciliation using ticket IDs
 - Passed 2 external audits



Major Retailer with Multiple PCI Requirements

- Who: National retailer with 6,000 stores
- Need: Address PCI-DSS & protect cardholder data
 - without impacting performance or creating more work for DBAs
- Environment: Multiple data centers with Oracle, SQL Server, Sybase, Informix
- Alternatives considered
 - Native auditing
 - DB monitoring appliance from major security vendor

Results

- Compensating control for PCI-DSS Requirement 3.4 (V1.1 Appendix B)
 - Restrict access to cardholder data based on IP address, application, ...
 - Restrict logical access to the database independent of LDAP
 - Prevent/detect common application or DB attacks (e.g., SQL injection)
- Requirement 6: Maintain secure systems
 - Enforce change controls
- Automated solution for PCI-DSS Requirement 10
 - Track & monitor all access to cardholder data



Why Enterprises Choose Guardium



Most widely-deployed solution

- Continuously enhanced since 2002, based on real-world enterprise feedback

Most scalable enterprise architecture

- Federated multi-tier system, intelligent data management, efficient storage
- Virtually anything can be automated ...

Most flexible

Multiple collection options, configurable policies, drag-and-drop reports, ...

Broadest support for heterogeneous environments

- Database & OS platforms, enterprise applications, LDAP, authentication, ...
- Both network & local access (privileged users)

Richest set of applications

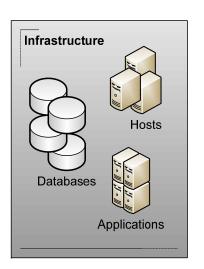
 Security & forensics, auditing & compliance reporting, change control, automated workflow & oversight, sensitive data discovery, data mining, correlation...

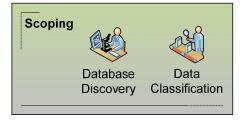


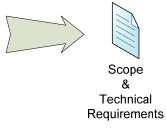


Discover & Classify







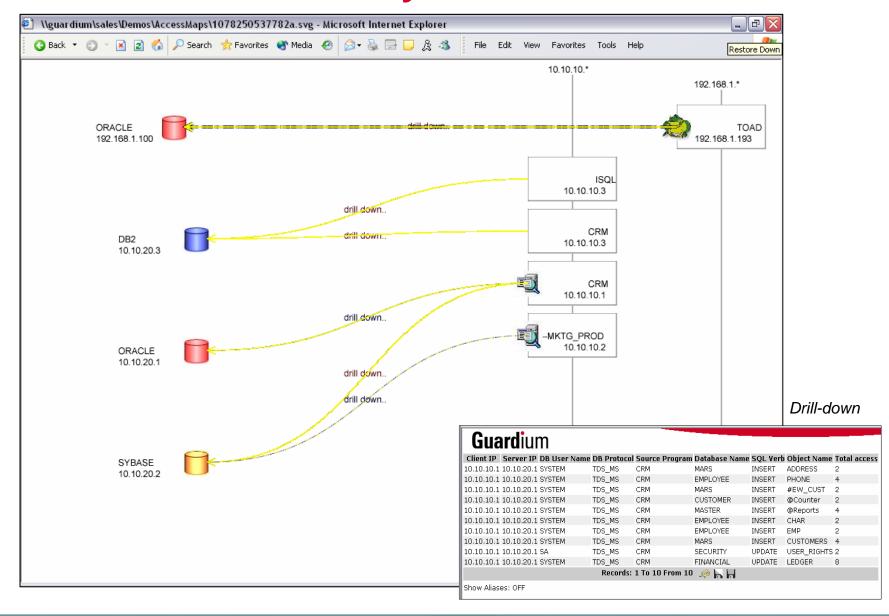






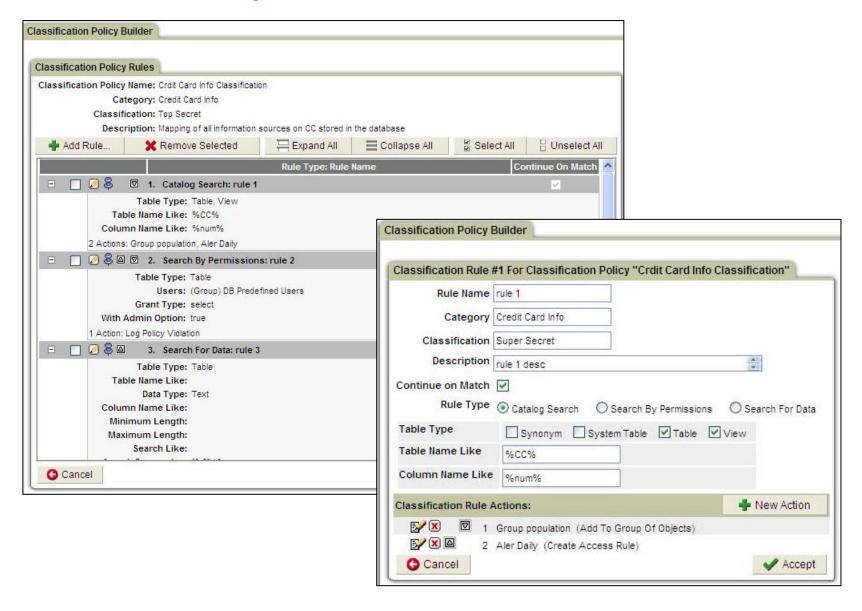


Database auto-discovery



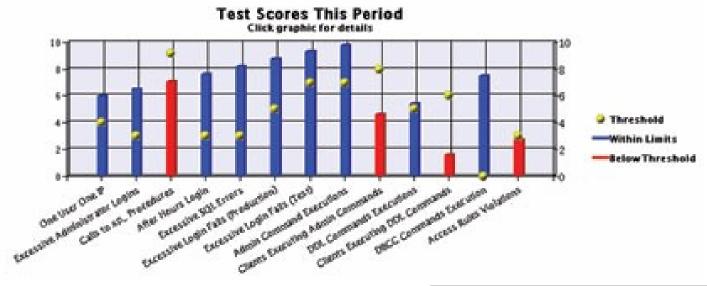


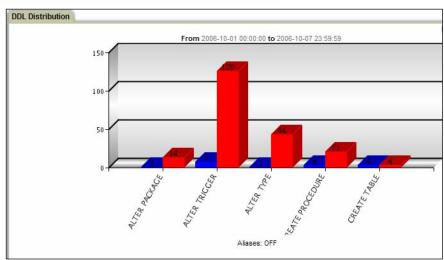
Data discovery & classification





Vulnerability assessment

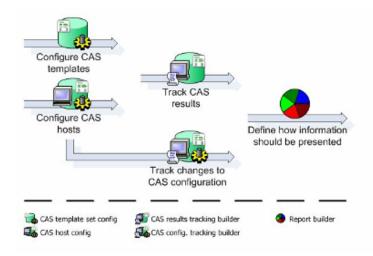




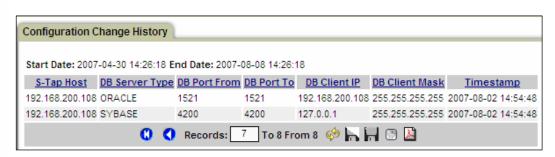


Track database configuration changes

SORACLE_HOME/soap/bin/.*	File Pattern	12h	V	✓
SORACLE_HOME/sysman/admin/OMSRepositoryConstraints.properties	File Pattern	12h	~	✓
SORACLE_HOME/sysman/config/.*properties	File Pattern	12h	✓	✓
SORACLE_HOME/xdk/admin/xml.properties	File Pattern	12h	✓	✓
Ø ORACLE_BASE	Environment Variable	12h	✓	0
Ø ORACLE_HOME	Environment Variable	12h	✓	0
Ø ORACLE_SID	Environment Variable	12h	✓	0
☑ TNS_ADMIN	Environment Variable	12h	~	0
select * from dba_db_links	SQL Script	12h	✓	0



200+ pre-configured knowledge templates for all major OS/DBMS configurations

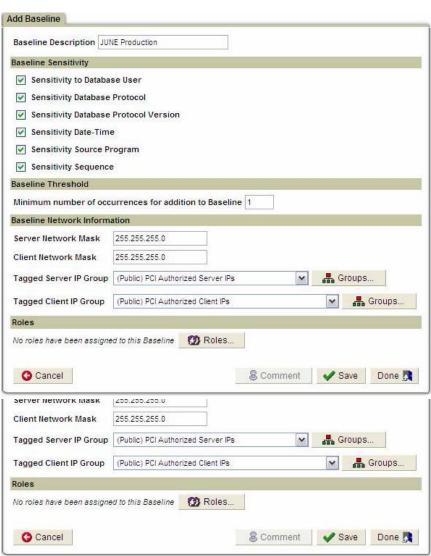




Baselining to identify anomalous behavior

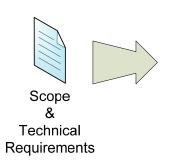
- Automatically suggests rules based on profiling
- Prevents unusual activities & attacks such as SQL injection
- Merge new policies as environment changes

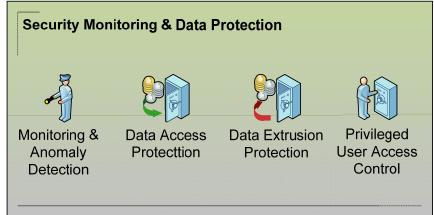






Monitor & Enforce









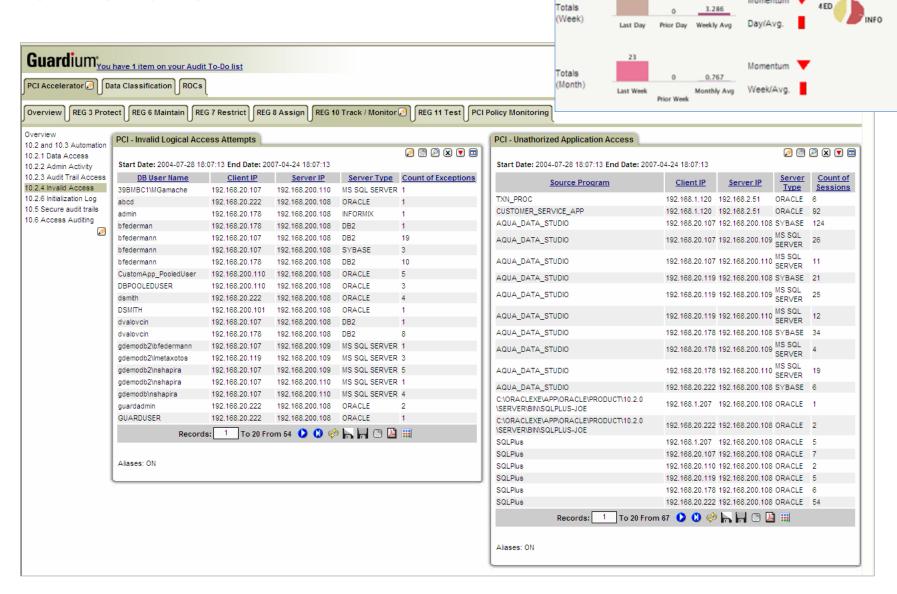








Monitor and ...



Policy Violations

23



ALERT DAILY ALERT ONCE PER SESSION **Enforce with real-time policies** ALERT PER MATCH ALERT PER TIME CRANIII ADITY ALLOW AUDIT ONLY DROP IGNORE SESSION Policy Rules IGNORE SQL PER SESSION LOG FULL DETAILS Production Policy LOG FULL DETAILS PER SESSION LOG FULL DETAILS WITH VALUES LOG FULL DETAILS WITH VALUES PER SESSION. Collapse All Select All H Unselect All LOG MASKED DETAILS Expand All Remove Select LOG ONLY RESET 1 Access Rule: Log Full Details for SOX Authorized Access SKIP LOGGING DB Name DB User App. User Cat. Classif, Sev. Client IP Server IP Src App. SOX Regulated Sensetive (I) Sox Authorized Clients Sox Authorized Servers SOX Authorized source programs ANY ANY Oracle EBS OS liser Service Name Net. Protocol Field Name Pattern DB Type Client MAC ANY ANY ANY ANY ANY ANY Oracle Object/Command Object/Field Min. Reset Rec. Object Command Period Action Cont. Group Ct. Vals. Group Int. SOX Financial AFTER HOURS V V ANY ANY ANY 0 WORK Objects App Event Exists **Event Type** App Event Str. Val. App Event Num, Val. App Event Date Event User Name ANY ANY ANY ANY ANY 2 Extrusion Rule: Extrusion Credit Card infor Cat. Classif, Sev. Client IP Server IP Src App. DB Name DB User App. User PSFT App Servers PCI Authorized Server IPs ANY Credit Card Records Restricted PCI Cardholder DBs PCI Admin Users ANY Δ Δ Θ 3 Access Rule: Alert on Escalation of Privilege OS User ANY Cat. Classif. Client IP Server IP **DB Name** DB User Src App. App. User Data ANY ANY PCI Authorized Client IPs PCI Authorized Server IPs ANY ANY Admin Users ANY (3-6)(1)(0-9)(3)-(0 OS User Service Name Net. Protocol Field Name Pattern DB Type Client MAC ANY ANY ANY ANY ANY Oracle ANY Object Command Object/Command Group Object/Field Group Period Min. Ct. Reset Int. Action Rec. Vals. Cont. ANY GRANT ANY ANY 7x24 App Event Date | Alert Per Match App Event Str. Val. App Event Num, Val. App Event Exists Event Type **Guard**ium[®] ANY ANY ANY ANY ANY

Granular access controls

- Restrict access to sensitive objects by
 - Client IP, MAC address
 - Domain ID
 - Source application
 - Time-of-day, etc.

PCI - Unathorized Application Access				
			🙆 🚱	🔑 🗴 🔻 🗖
Start Date: 2004-07-28 18:07:13 End Date: 2007-0	14-24 18:07:13			
Source Program	Client IP	Server IP	Server Type	Count of Sessions
TXN_PROC	192.168.1.120	192.168.2.51	ORACLE	6
CUSTOMER_SERVICE_APP	192.168.1.120	192.168.2.51	ORACLE	92
AQUA_DATA_STUDIO	192.168.20.107	192.168.200.108	SYBASE	124
AQUA_DATA_STUDIO	192.168.20.107	192.168.200.109	MS SQL SERVER	26

Groups & LDAP for simplified management

- Flexible proactive actions
 - Alerts (SNMP, SMTP, Syslog), log full details, reset
 - Blocking mode when installed in-line
 - Custom Java actions e.g., account lock-out
 - Integration with SIEM systems



Application user monitoring

Start Date: 200	5-03-11 16:45:06	End Date: 2006	-11-11 16:45:0	16						
Application Type	Application Code	Item Name	User	Operation Type	Transaction Code	System Id	Change Date	Record Detail 1	Record Detail 2	Record Detail 3
SAP	SAPE	CALLCENTER	DDIC	?		800	2006-11-09 13:49:21	000000001		CLB1
SAP	SAPE	DEBI	DDIC		VD01	800	2006-11-09 14:06:01	0000010002		
SAP	SAPE	QMEL	RBENNATAN	?		800	2006-11-09 15:41:06	000500000010	IQS2SAPLIQS0	LTXT
SAP	SAPE	STAT_PR	RBENNATAN	u /	HRCMP0050	800	2006-11-09 15:18:35	5E889A2E9392D411858200902761A739		

		-		-
Period Start	Client IP	DB User Name	Application User	SQL Ver
2006-11-20 13:00:00	psftoracle.guardium.com	SYSADM	catadmin,,davidr.guardium.com,epsys,psappsrv.exe,	INSERT
2006-11-20 13:00:00	psftoracle.guardium.com	SYSADM	catadmin,,davidr.guardium.com,epsys,psappsrv.exe,	SELECT
2006-11-20 13:00:00	psftoracle.guardium.com	SYSADM	cindy,,artm.guardium.com,epsys,psappsrv.exe,	INSERT
2006-11-20 13:00:00	psftoracle.guardium.com	SYSADM	cindy,,artm.guardium.com,epsys,psappsrv.exe,	SELECT
2006-11-20 13:00:00	psftoracle.guardium.com	SYSADM	exa1,,davidr.guardium.com,epsys,psappsrv.exe,	INSERT
2006-11-20 13:00:00	psftoracle.guardium.com	SYSADM	exa1,,davidr.guardium.com,epsys,psappsrv.exe,	SELECT
2006-11-20 13:00:00	psftoracle.guardium.com	SYSADM	exa1,,davidr.guardium.com,epsys,psappsrv.exe,	UPDATE
	8 13	Recor	rds: 1 To 7 From 7 🧼 🔚 🖰 🕒 🛗	

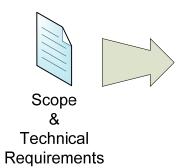


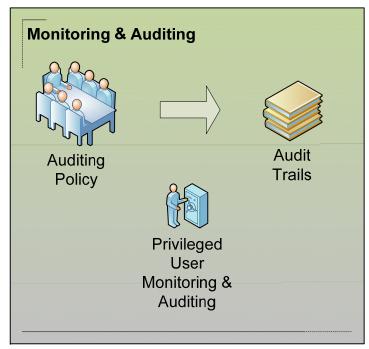
Extrusion policies: identify "outbound" sensitive data

Client IP	Source Program	Server IP	DB User Name	Total Records Affected	Total access
92,168,1,249	JOBC THIN CLIENT	192,168,200,108	DSMITH	21500	1
92.168.20.237	SQLPLUS@DARIO (TNS V1-V3)	192,168,200,108	DSMITH	20266	6 1
92.168.20.119	JOBC THIN CLIENT	192.168.200.108	LARRY	4851	11
92,168,20,107	JOBC THIN CLIENT	192.168.200.108	SYSTEM	3780	4
92,168,200,101	JOBC THIN CLIENT	192.168.200.108	DSMITH	2179	2
92.168.20.107	AQUA_DATA_STUDIO	192,168,200,109	GDEMODB2WGAMACHE	1872	2
92.168.20.222	AQUA_DATA_STUDIO	192,168,200,108	JOE	1871	26
92.168.20.107	JOBC THIN CLIENT	192,168,200,108	SYSTEM	1848	24
92,168.200.101	JOSC THIN CLIENT	192.168,200.108	DSMITH	1646	1
92,168,200,101	JOBC THIN CLIENT	192.168.200.108	SCOTT	1644	1
92.168.200.101	JDBC THIN CLIENT	192,168,200,108	DSMITH	1643	3
92,168,200,101	JOBC THIN CLIENT	192,168,200,108	DSMITH	1642	1
92.168.200.101	JOBC THIN CLIENT	192.168.200.108	DSMITH	1641	1
92,168,200,101	JOBC THIN CLIENT	192.168.200.108	SCOTT	1172	1
92,168,200,101	JOBC THIN CLIENT	192.168.200.108	DSMITH	1172	6
92,168.20,107	AQUA_DATA_STUDIO	192.168.200.109	G0EM0082WGAMACHE	1026	3
92.168.20.237	SQLPLUS DARIO (TNS V1-V3)	192,168,200,108	DSMITH	999	2
	Records:	1 To 17 From 17	ONHOD:		



Audit & Report









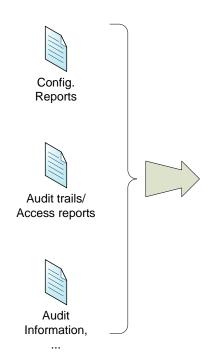


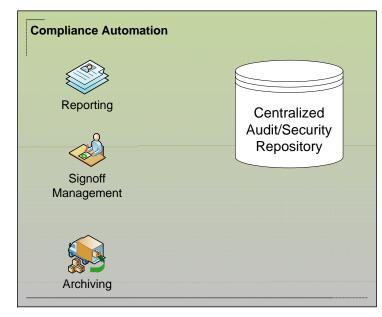




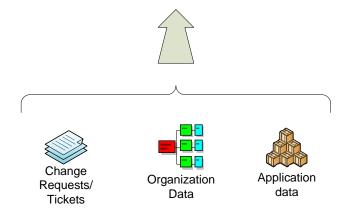


Prove Compliance





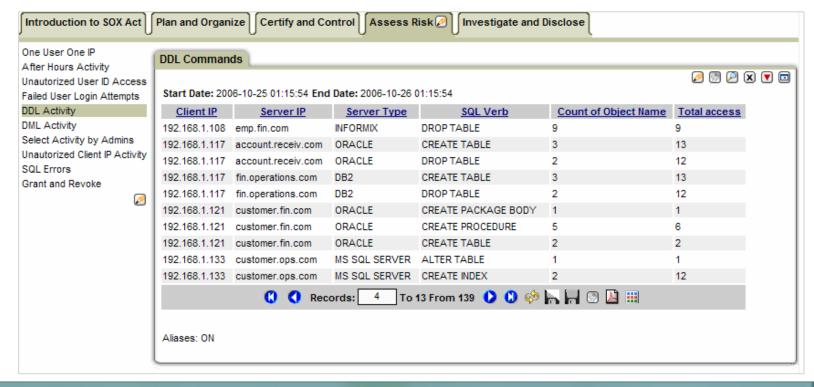






Library of "best practices" compliance reports

- 100+ pre-configured reports for data privacy, SOX & PCI
 - Based on industry best practices
 - Drag-and-drop customization
 - Thresholds to identify anomalous activities
- Can be managed by security teams without DBA expertise





Change control reconciliation

- Automatically tag all changes with ticket numbers (e.g., Remedy)
- Compare changes to authorized work orders
- Detect & report on all unauthorized changes
 - No ticket #'s, outside authorized periods, unauthorized IDs, ...

<u>Timestamp</u>	TICKET	<u>Full Sql</u>	BUS UNIT	APPROVER ID	DESCRIPTION
2007-01-22 20:03:29	CHANGE REQUEST 23	create table t3(i int)	HR	4612	Change security attributes per terminated employee cycle
2007-01-22 20:03:29	CHANGE REQUEST 23	drop table t3	HR	4612	Change security attributes per terminated employee cycle
2007-01-22 16:47:51	CHANGE REQUEST 22	drop table t2	FINANCE	7984	Add table for RIMS application
2007-01-22 16:47:47	CHANGE REQUEST 22	create table t2(i int)	FINANCE	7984	Add table for RIMS application

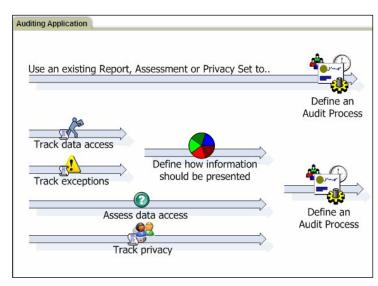


Workflow automation

- Scheduled & automated tasks
- Example 1: Find sensitive data as it "migrates" due to ongoing changes
 - Find by pattern, table name, etc. and then:
 - Assign classification, alert, add to group, etc. (policy-based)
 - Run on regular basis to keep security policies updated

Example 2: Compliance reporting

- Automatically generate reports
- Distribute to oversight team
- Track electronic sign-offs
- Escalate when required
- Store process trail in secure repository
- Demonstrates oversight process for auditors





The Threat Profile Has Shifted

• 75% of threats come from insiders (Forrester)

- 65% of internal threats are undetected
- 60% of enterprises are behind in database security patches
- DBAs spend less than 7% of their time on database security

Enterprise application & database environments are:

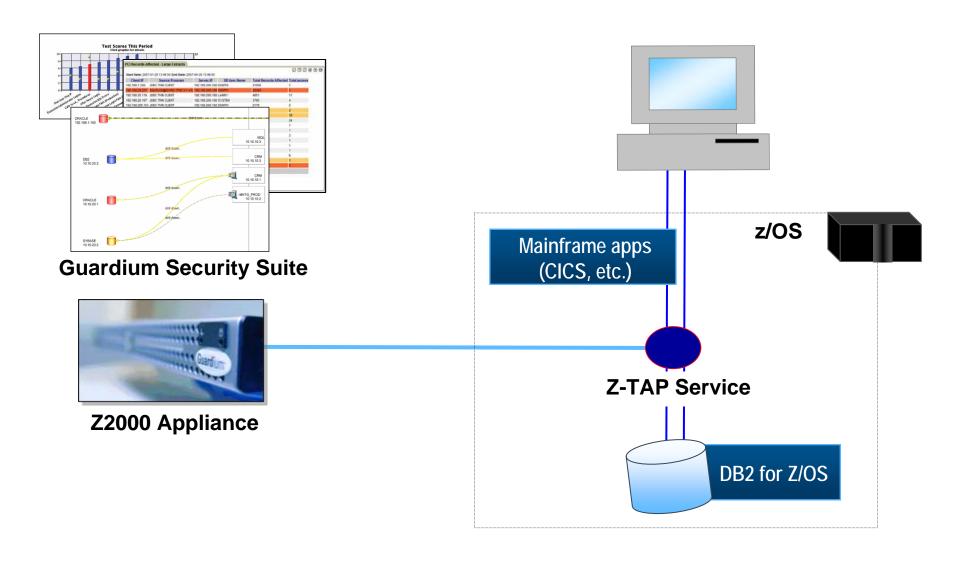
- Complex & heterogeneous
- Critical to business continuity
- Performance-sensitive
- Difficult to change

Traditional AAA model is insufficient

 Data access activities are invisible to traditional network security systems



Mainframe solution: Tightly-integrated



Developed by Guardium

Developed by NEON Enterprise Software



Single set of security policies & compliance views for both mainframe & distributed environments

