

NOTE FROM THE PRESENTER-REGARDING THESE SLIDES

Due to IBM privacy policies, I was unable to include the graphics on this conference CD. Please contact me after the event and I will see if I can get you the complete slides, graphics and all. I have inserted placeholders for these slides, denoted below by "<slide that displays _____ >"

- Ron Flannery, 248-887-8470x40, rflannery@one-point.com





Who Am I?

- Dedicated Informix user since 1989
- Variety of Roles DBA, designer, app developer, project leader, trainer – in variety of industries
- Lead author/designer of Informix Handbook
- 9-year IIUG board member
- Assist/run user groups Detroit, Chicago, Toronto
- Founder and President of One Point Solutions, BI and IBM database-focused partner





Agenda

- Today's Business Intelligence problems
- Potential Solutions
- IBM's Approach to BI
- Informix Reporting Demo
- Questions and Answers





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BI: What are the painpoints?

- Ability to access data from disparate sources
- Limited IT resources make it difficult to evaluate and use new technologies
- Too many software and hardware vendors make it difficult to implement
- Perceptions of massive cost, time, and resources
- Management makes constant demands, takes away from "real" job





So .. How are BI & reporting done?

- Many programs written to manually pull data from various sources into unload formats, manual FTP
- Management requests handled one-off so much is redundant and very time-consuming
- Most reports are done manually, via "ExcelWare", providing limited drill-down and analysis
- Management does not get a realtime or easy-toaccess view of data, and "just gets by with what we have"



<Slide that displays statistics about "Key Challenge for Business Optimization is Unlocking the Value of Information"

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What does this cost companies?

- IT is constantly managing fires, not doing their jobs, causing constant delays in IT projects
- With no easy view of customer, vendor, supplier, and other data, analysis is very limited
- It becomes very difficult to spot trends and buying patterns that can create profit and manage loss
- There is no easy, centralized view of disparate data, AND....



YOUR COMPETITION IS AHEAD OF YOU!

What are the barriers?

- Time constraints on IT and management prevent proper research and knowledge of what's available
- It becomes very difficult to sell to management without working prototypes
- Cost decisions are based on current cost of the product, not the ROI, which is difficult to show
- The vicious circle repeats itself....
- => WHAT DOES THIS ALL MEAN??





... We need Business Intelligence and Information On Demand!

(But we don' know it!)





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What do we do next, then?

- Continue doing what we do and hope for the best
- Enhance current infrastructure and existing tools
- Find a run-your-business application that provides all necessary tools for full drill-down (diverse solution not common in many ERP, CRM apps)
- Investigate BI solutions that are available today and make IT and management commitment





Major Components of BI Solutions

1) Data and Information Integration

- * Move data from various data sources (ERP, CRM, POS, customer management)
- * Cleanse or consolidate "dirty" data
- * Integrate multiple versions of customers, products, sales into summarized data

2) Reporting and Analysis

- * Dashboards ready-to-run
- * Report, drill-down, and analyze





1) Data Integration - Solutions

- Consolidate several data sources across the network without great IT effort
- Find robust solution that can pull data from a huge variety of database and other sources
- Create automated jobs with point-and-click interface to provide centralized data marts
- Cleanse data during or after load (ETL vs. ELT)
- Populated Data Mart ready to use daily!





<Slide that displays statistics about "Key Challenge for Business Optimization is Unlocking the Value of Information"

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<Slide that displays IBM's end-to-end BI capabilities using various IBM and Cognos tools including Cognos 8 BI, Infosphere Warehouse, DB2, and Informix

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CheckPoint: How is your company doing it?

- Data movement and integration? ETL, manual FTP, other....?
- Data on demand: manual processes, fires, on-thespot requests
- Other database vendor tools: Open Source, Microsoft, "O", and others...?
- Which operating systems?
- Other ideas?

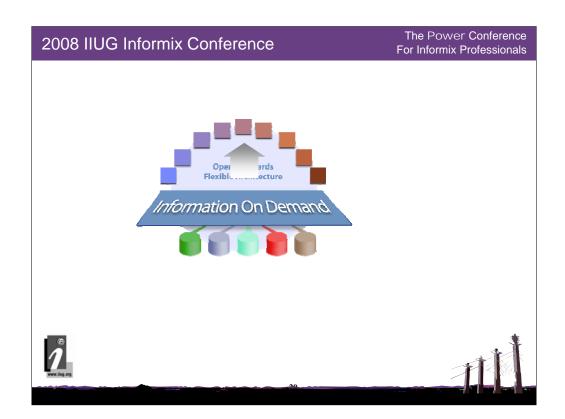




2) Reporting – Solutions

- Determine if your inhouse applications already have a sufficient product... but, find out what more can be done with other products (drill-down, dashboarding, etc.)
- Find a product that works within the budget, availability, and skillset of your stuff – without interrupting all the other fires
- Combination of metadata management, ease-ofuse, dashboarding, drill-down





The Ideal Solution

- Independent applications spread across network to meet business needs
- Cleanse dirty data
- Ability to integrate all or portions of all data sources into one place with minimal programming and IT staff commitment
- Easy reporting and dashboarding allows management and users easy access to data





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IBM's recent BI investments

- Over \$1 billion in 2006 & 2007, even more in '08!
- Acquisitions include:
 - * Alphablox
 - * Data Mirror
 - * Princeton Softech
 - * Cognos





Recent Press









<Slide that displays IBM business intelligence, Cognos, and other related offerings>





<Slide that displays corporate performance management and how it effects different portions of the enterprise like finance, operations, and sales>





<Slide that displays IBM Information On Demand and Open Standards Flexible Architecture>





<Slide that displays IBM Information On Demand and Open Standards Flexible Architecture>





<Slide that displays IBM Information On Demand and Open Standards Flexible Architecture with respect to the Cognos acquisition>





<Slide that displays Cognos industry-specific solutions>





<Slide that displays Cognos and IBM performance management solutions that stretch across the enterprise, including scorecarding, dashboarding, operational BI, applications, and more>





<Slide that displays Cognos and IBM dashboarding and end-to-end capabilities, providing better TCO across a variety of platforms>





IBM Reporting Option #1: Alphablox

- Purchased by IBM in 2005
- Excellent choice for integration into an existing Web application or internal infrastructure
- Provides building "blox" to get started
- Explicit programming control over reporting and dashboarding
- Java backend provides standard programming language and many options





IBM Reporting Option #2: Cognos

- Purchased by IBM in 2008
- Well-established product with reach into many worldwide organizations of varying sizes
- Large based of experienced Cognos developers
- Flexible licensing models allow growth
- Metadata engine provides core from which to build reports and define "data about data"





IBM Reporting Option #3: Other

- DataQuant: Based on prior QMF technology, updated to be more Web-friendly by Rocket Software
- QMF: Simple query tool
- Various partners like Business Objects, SAS, Brio, Essbase, and many more





CheckPoint: How is your company doing it?

- Reports on demand: manual processes, fires, onthe-spot requests
- Do you have to drop everything?
- Who is for ExcelWare?
- Which vendor tools: Cognos, Crystal, Brio, Essbase, Microsoft, "O", and others...?
- But, does it give you the information you need without too much IT pain?



• Other ideas?

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<Self-running Demo of Cognos and/or Alphablox reporting>





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The Power Conference For Informix Professionals

Session ####
Session Title

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